

November 24th 2014

Dear Valued AVALON Customer,

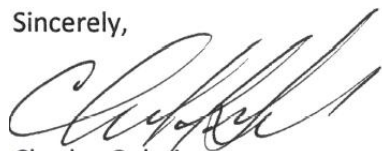
We are reaching out to inform you that effective **December 1st 2014**, Home Guardian LLC will be taking over all sales and service as it relates to your **Avalon NurseCall Solution**. Home Guardian LLC is a company started and staffed by former SafetyCare employees. They have intimate knowledge of the Avalon system and we have no doubt they are capable of providing the great service you deserve.

What this means to you: the same great service provided by the same people who have serviced your system in the past. The new number to call is **800.700.4018**. Included is an updated W9 Form for Home Guardian for your Records.

Home Guardian LLC will be reaching out to you in the near future; however should you have any questions or concerns or require service or equipment please call **800.700.4018**.

We feel confident Home Guardian LLC will provide you the highest level of on-going service. It has been a pleasure serving you over the years.

Sincerely,



Charles Gulati

President

SafetyCare Technologies LLC



Randy Myers

President

Home Guardian LLC

800.700.4018

